GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4248
ANSWERED ON:24.08.2005
COMPLAINTS RELATING TO REPAIR NON WORKING OF CODELESS PHONES
Yadav Shri Parasnath

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of complaints of repair/non-working of Codeless Phones pending with the MTNL, Delhi since last year;

(b) the number of complaints out of them pertaining to the Government quarters at Laxamibai Nagar, Delhi;

(c) the reasons therefor;

(d) the steps being taken to rectify them; and

(e) the action proposed to be taken against those found guilty?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Sir, no such complaint is pending.

(b) Nil.

(c) to (e) Do not arise in view of (a) & (b) above.